

RADFORD UNIVERSITY



Job Highlights Included:

- Preparing a brand-new EBSCO Discovery Service for launch one month after date of hire, including troubleshooting issues, liaising with vendors, and customizing the experience for patrons on three different campuses.
- 73% of patrons said they were either "satisfied" or "extremely satisfied" with the new technology.
- Presenting tips for EDS implementation and overall satisfaction data at the Mid-Atlantic Chapter of the Medical Library Association 2017 Conference & during an Urban Librarians Unite Coffee Break webinar.
- Taught a wide variety of classes on topics such as post-college "adulting," professional branding, and online safety.

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MAC 2017
October 21-24 Staunton, VA

Adulting 101



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IT'S
DANGEROUS
TO
GO
ALONE!

