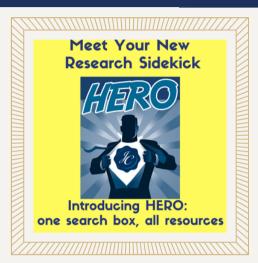


## RADFORD UNIVERSITY

## CARILION CLINIC







## Job Highlights Included:

- Preparing a brand-new EBSCO Discovery Service for launch one month after date of hire, including troubleshooting issues, liaising with vendors, and customizing the experience for patrons on three different campuses.
- 73% of patrons said they were either "satisfied" or "extremely satisfied" with the new technology.
- Presenting tips for EDS implementation and overall satisfaction data at the Mid-Atlantic Chapter of the Medical Library Association 2017 Conference & during an Urban Librarians Unite Coffee Break webinar.
- Taught a wide variety of classes on topics such as post-college "adulting," professional branding, and online safety.





